

COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

CURTIS E. WHITE	)	
	)	
COMPLAINANT	)	
	)	
v.	)	CASE NO. 2004-00497
	)	
LOUISVILLE GAS AND ELECTRIC	)	
COMPANY	)	
	)	
DEFENDANT	)	

ORDER TO SATISFY OR ANSWER

Louisville Gas and Electric Company ("LG&E") is hereby notified that it has been named as defendant in a formal complaint filed on December 1, 2004, a copy of which is attached hereto.

Pursuant to 807 KAR 5:001, Section 12, LG&E is HEREBY ORDERED to satisfy the matters complained of or file a written answer to the complaint within 10 days from the date of service of this Order.

Should documents of any kind be filed with the Commission in the course of this proceeding, the documents shall also be served on all parties of record.

Done at Frankfort, Kentucky, this

By the Commission

ATTEST:

  
Executive Director

1.5

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DEC 01 2004

COMMONWEALTH OF KENTUCKY

BEFORE THE PUBLIC SERVICE COMMISSION

PSC Consumer Services

In the matter of:

CURTIS E WHITE  
(Your Full Name)

COMPLAINANT

VS. (LG+E)  
LOU GAS & ELECTRIC CO  
(Name of Utility)

DEFENDANT

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PUBLIC SERVICE  
COMMISSION

CASE

2004-00497

COMPLAINT

The complaint of CURTIS E WHITE respectfully shows:  
(Your Full Name)

(a) CURTIS E. WHITE  
(Your Full Name)

2412 W. JEFFERSON ST  
(Your Address)

<502-7776-7110 (H)  
502 485-3223 (W)

(b) LG+E  
(Name of Utility)

P.O. BOX 35590  
(Address of Utility)

(c) That: LG+E CHARGED ME \$72.00 plus 25.00 Turn on  
(Describe here, attaching additional sheets if necessary, \$20.00 on

FEE DUE TO TAMPERING WITH THE SERVICE AT 2820 LYtle  
the specific act, fully and clearly, or facts that are the reason  
by A TENANT WHICH I HAD EVICTED FOR NOT PAYING RENT.  
DID NOT KNOW ABOUT TAMPERING, NOR DID I HAVE A CONTRACT  
and basis for the complaint.)

with LG+E AT THAT TIME. I PAID THE FEE'S  
BUT SEEK THE PUBLIC SERVICE COMMISSION'S HELP FOR  
A REFUND. I FEEL THEY SHOULD NOT CHARGE ME  
Continued on Next Page

FOR THE FRAUD OF MY FORMER TENANT'S. IF THEY  
KNEW TAMPERING WAS OCCURRING THEY COULD HAVE CONTACTED ME

Formal Complaint

Curtis E. White vs. LGE

Page 2 of 2

Wherefore, complainant asks The return of the 72.60  
(Specifically state the relief desired.)

and the deposit of 20.<sup>00</sup> or 25.00 I paid  
To get SERVICE AT 2820 Lyle St York  
To make repairs for future rentals. The service was  
NOT IN MY NAME DURING PERIOD OF TAMPERING. I HAD  
NO CONTRACT WITH LGE. THEY SHOULD SEEK PAYMENT FROM TENANT  
Dated at COV., Kentucky, this 28 day  
(Your City) NOT ME.

of NOV, ~~19~~ 2004  
(Month)

Curtis E. White  
(Your Signature)

(Name and address of attorney, if any)

Before the Public Service Commission

(Insert name of complainant)

Complainant

vs.

(Insert name of each defendant)

Defendant

)

)

)

)

)

)

)

No. \_\_\_\_\_

(To be inserted by  
the secretary)

COMPLAINT

The complaint of (here insert full name of each complainant) respectfully shows:

(a) That (here state name, occupation and post office address of each complainant).

(b) That (here insert full name, occupation and post office address of each defendant).

(c) That (here insert fully and clearly the specific act or thing complained of, such facts as are necessary to give a full understanding of the situation, and the law, order, or rule, and the section or sections thereof, of which a violation is claimed).

WHEREFORE, complainant asks (here state specifically the relief desired).

Dated at LOUISVILLE, Kentucky, this 28 day  
of Nov, 19 2004

Curtis E. White

(Name of each complainant)

(Name and address of attorney,  
if any)



Customer Service: (502) 589-1444 Mon-Fri 7AM-7PM  
Walk-In Center Hours: Mon-Fri 8AM-5PM  
www.lgeenergy.com

DATE DUE	AMOUNT DUE
10/21/04	\$72.00

Current due date applies to the current bill only. Previous amount due may be subject to disconnection.

Plus 20.00/25.00  
Then on Fee I  
was charged!!!

#### ACCOUNT INFORMATION

Account Number: 5000-0257-1402-5 4  
Account Name: CURTIS WHITE  
Service Address: 2820 Lytle St  
Next Read Date: 11/02/04

#### BILLING SUMMARY

Previous Balance	72.00
Payments as of 10/05	0.00
Balance as of 10/05	72.00
Utility Charges as of 10/05	0.00
<b>Total Amount Due</b>	<b>72.00</b>

Account Number: 5000-0257-1402-5 4 Page 2

#### GAS CHARGES

Rate Type: GAS RESIDENTIAL

Other Charges For Above Rates

Total Gas Charges

0.00

#### Meter Reading Information

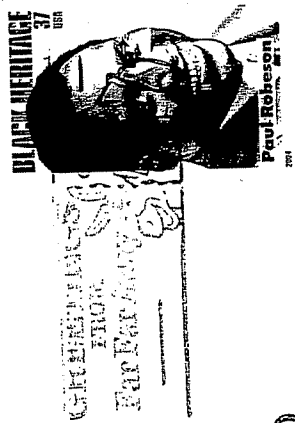
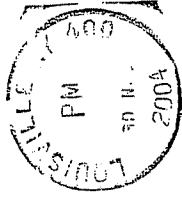
Meter #	479564
Actual Reading on 10/04	5978
Previous Reading on 09/02	5978
<b>Current ccf Usage</b>	<b>0</b>
Meter Multiplier	1
<b>Metered ccf Usage</b>	<b>0</b>

B. R. L. Service Co.  
1-800-772-4636

#### BILLING INFORMATION

ATTENTION: Your Electric or Gas meter did not register usage for the month. If you were not using this service, please disregard this message unless you wish to discontinue this service. However, if you are using service at this location, there may be a meter malfunction. Please contact our customer service department at (502) 589-1444. A Company Representative will then come by to test the meter's accuracy and condition. By finding these problems early, you can minimize your future liability for any unbilled service.

CURTIS E. WHITE  
2412 W. JEFFERSON ST  
LOV. KY 40212



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DEC 01 2004

PUBLIC SERVICE  
COMMISSION

Public Service Commission Kentucky

211 SOWER BLVD.

P.O. BOX 615

Frankfort, KY 40601